



William R. Keating
Norfolk District Attorney

We are here to help.

As your District Attorney, I am committed to the aggressive prosecution of crimes against seniors in our community. You have worked hard all of your life. You have earned the right to enjoy your retirement years in dignity without fear of physical abuse or financial exploitation. If you or someone you know has been the victim of elder neglect or abuse, please call your local police department (911) immediately. You may also call my office at (781) 830-4800 or (617) 984-5600, ext. 102.



Dear Senior Citizen:

Commonwealth of Massachusetts

William R. Keating

Norfolk District Attorney

45 Shawmut Road

Canton, Massachusetts 02021

(781) 830-4800 • (617) 984-5600, ext. 102

www.norfolkda.com

Safe Seniority

The Norfolk District Attorney's Office is pleased to present **Safe Seniority**, a network of support, services, and information for seniors. Working with your local Council On Aging, we seek to ensure the highest quality of life and access to services for seniors.

We want you to know you are not alone. Help is available.

Scams Targeted Toward Seniors

Anyone can be victimized and fall prey to a shrewd con artist. How can you spot a scam? Here are some tips:

- The offer sounds too good to be true
- The salesperson uses high pressure tactics or is intimidating
- You must pay up front to receive your prize
- Cash only deals
- The salesperson won't give you written details about the offer

If you receive a telephone call that includes any of these characteristics, ***just hang up. You don't have to listen.***

Be sure to never give out your credit card number, social security number or any other personal information over the telephone or by E-mail. A con artist can use this information to withdraw funds from your bank account or order new credit cards in your name.

Elder Neglect and Abuse

Physical abuse, emotional abuse, caregiver neglect and financial exploitation are the most common forms of elder neglect and abuse.

Warning Signs:

- Unexplained bruises, burns, and cuts
- Unclean or malnourished appearance
- Overly sedated
- Giving away money or possessions
- Unexplained fear or secretiveness

REPORT IT!

If you or someone you know has been the victim of elder neglect or abuse, please call your local police department (911) or my office immediately. Listed below are some other numbers for you to call:

Massachusetts Executive Office of Elder Affairs Hotline (physical, emotional or financial neglect or abuse): **1-800-922-2275**

Attorney General's Elderly Hotline (financial scams that arrive by letter, telephone or E-mail): **1-888-243-5337**

Department of Public Health (physical, emotional or financial abuse by someone who is licensed or employed by a licensed facility):
1-800-462-5540

Remember: You are not alone — help is available.